

End-to-End Extraction of Structured Information from Business Documents with Pointer-Generator Networks

Clément Sage, Alex Aussem, Véronique Eglin, Haytham Elghazel and Jérémy Espinas

November 20, 2020

EMNLP 2020 Workshop on Structured Prediction for NLP



Information Extraction (IE) Task



SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
☎ 619-870-9879
☎ 619-870-8666

SALES ORDER: 165813
9/3/2018

TO:
ICES US INC.
1200 Lincoln Avenue
New York, NY 10019
USA

SHIP TO:
SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
USA

SALES REP.	JOB	SHIP DATE	SHIP VIA	PAYMENT TERMS
Jeanne S.	165813	10/3/2018	FED EX	Due on receipt

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
2	R-1141 PAQ Monitor, 20", Color	300.00	600.00
2	R-1002 Maxtec R 3133 Personal computer	1392.40	2784.80
2	R-5002 Processor Pentium	530.00	1060.00
1	M-11 FlatScreen MS 1785P	1491.22	1491.22
			5936.02

Figure 1: A document sample and its extracted information.

Information Extraction (IE) Task

 **SUNBURST**

SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
P 619-870-9870
F 619-870-8666

SALES ORDER: 165813
9/3/2018

TO:
ICES US INC.
1200 Lincoln Avenue
New York, NY 10019
USA

SHIP TO:
SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
USA

SALES REP.	JOB	SHIP DATE	SHIP VIA	PAYMENT TERMS
Jeanne S.	165813	10/3/2018	FED EX	Due on receipt

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
2	R-1141 PAQ Monitor, 20", Color	300.00	600.00
2	R-1002 Maxtec R 3133 Personal computer	1392.40	2784.80
2	R-5002 Processor Pentium	530.00	1060.00
1	M-11 FlatScreen MS 1785P	1491.22	1491.22
			5936.02

```
<Extraction>
  <DocumentNumber>165813</DocumentNumber>
  <DocumentDate>2018-09-03</DocumentDate>
  <ShipDate>2018-10-03</ShipDate>
  <Total>5936.02</Total>
  <Product>
    <IDNumber>R-1141</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-1002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-5002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>M-11</IDNumber>
    <Quantity>1</Quantity>
  </Product>
</Extraction>
```

Figure 1: A document sample and its extracted information.

Information Extraction (IE) Task

 **SUNBURST**

SALES ORDER: 165813
9/3/2018

SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
P 619-870-9870
F 619-870-8666

TO: ICES US INC.
1700 Lincoln Avenue
New York, NY 10019
USA

SHIP TO: SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
USA

SALES REP.	JOB	SHIP DATE	SHIP VIA	PAYMENT TERMS
Jeanne S.	165813	10/3/2018	FED EX	Due on receipt

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
2	R-1141 PAQ Monitor, 20", Color	300.00	600.00
2	R-1002 Maxtec R 3133 Personal computer	1392.40	2784.80
2	R-5002 Processor Pentium	530.00	1060.00
1	M-11 FlatScreen MS 1785P	1491.22	1491.22
			5936.02

```
<Extraction>
  Unstructured fields
  <DocumentNumber>165813</DocumentNumber>
  <DocumentDate>2018-09-03</DocumentDate>
  <ShipDate>2018-10-03</ShipDate>
  <Total>5936.02</Total>
  <Product>
    <IDNumber>R-1141</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-1002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-5002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>M-11</IDNumber>
    <Quantity>1</Quantity>
  </Product>
</Extraction>
```

Figure 2: Information may be unstructured: fields can be extracted independently.

Information Extraction (IE) Task

 **SUNBURST**

SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
F 619-870-9870
F 619-870-8666

SALES ORDER: 165813
9/3/2018

TO:
ICES US INC.
1200 Lincoln Avenue
New York, NY 10019
USA

SHIP TO:
SUNBURST, INC.
3065 Sunny Blvd.
San Diego, CA 92115
USA

SALES REP.	JOB	SHIP DATE	SHIP VIA	PAYMENT TERMS
Jeanne S.	165813	10/3/2018	FED EX	Due on receipt

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
2	R-1141 PAQ Monitor, 20", Color	300.00	600.00
2	R-1002 Maxtec R 3133 Personal computer	1392.40	2784.80
2	R-5002 Processor Pentium	530.00	1060.00
1	M-11 FlatScreen MS 1785P	1491.22	1491.22
			5936.02

```
<Extraction>
  Unstructured fields
  <DocumentNumber>165813</DocumentNumber>
  <DocumentDate>2018-09-03</DocumentDate>
  <ShipDate>2018-10-03</ShipDate>
  <Total>5936.02</Total>
  <Product>
    <IDNumber>R-1141</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-1002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-5002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>M-11</IDNumber>
    <Quantity>1</Quantity>
  </Product>
</Extraction>
```

Structured fields

Figure 3: Information may be structured, e.g. tabular data.

Prior work in IE

- SOTA IE methods use neural models to deal with the variability of document layouts [1, 3, 4].

Prior work in IE

- SOTA IE methods use neural models to deal with the variability of document layouts [1, 3, 4].
- Vast majority of them are based on token classifiers that predict the information type of each token of the document.

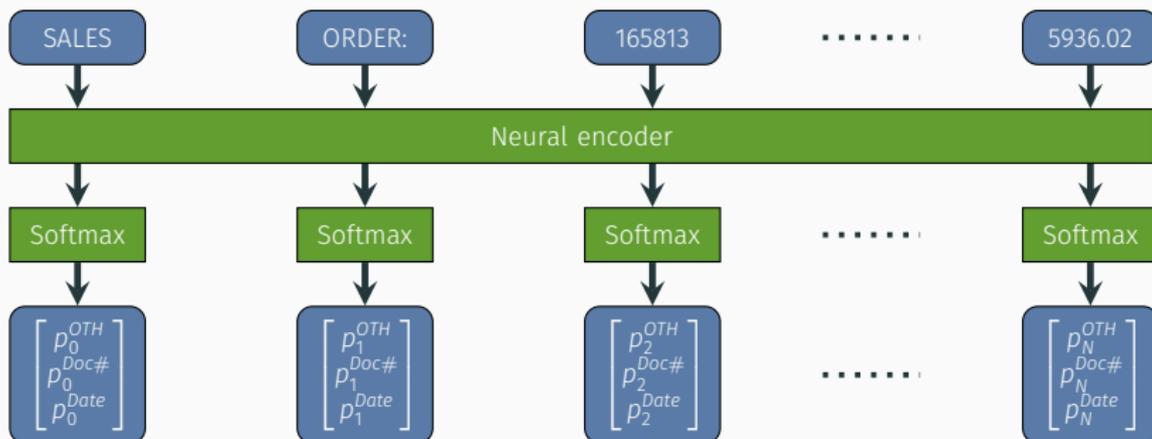


Figure 4: Token classifier for extracting the document number and date in Figure 1. The Other (*OTH*) class is dedicated to tokens which do not carry relevant information.

Drawbacks of token classifiers for IE

- Such approaches require token level supervision during training.

Drawbacks of token classifiers for IE

- Such approaches require token level supervision during training.
- Yet, deducing token labels from the extracted information is not trivial:

Drawbacks of token classifiers for IE

- Such approaches require token level supervision during training.
- Yet, deducing token labels from the extracted information is not trivial:
 - Multiple words of the document may share the same textual value while being semantically different.



TMC
Truck Leasing

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113
Phone: 215-351-5635

PURCHASE ORDER

PO Number:

Date:

Del. date:

Ship to:

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113

Page 1/2

Part Number	Description	Quantity	Unit Price	Total
THX-63972D	Black bulk toner for model 6397	5	56.99	284.95
HT-1040D	8 1/2" x 14" laser paper, 500 sheets	10	6.52	65.20
CONT-R2D	Hanging File Folder 8 1/2" x 14"	3	15.75	47.25
THX-63974D	MAGENTA bulk toner for model 6397	2	60.49	120.98
THX-63973D	CYAN bulk toner for model 6397	2	60.49	120.98
THX-63971D	YELLOW bulk toner for model 6397	2	60.49	120.98
CP-102D	8 1/2" x 14" copy paper, 500 sheets	5	4.80	24.00
CONT-E1	Box 120 X 80 X 80	3	3.30	9.90
CONT-E2	Box 60 X 80 X 80	3	2.30	6.90
DPC1019	Processor 700 MHz	2	276.10	552.20
DPC1014	SIM-Module 8Mx32, PS/2-Pin EDO-RAM	2	71.10	142.20
M-02	Sunny Xel	1	155.00	155.00
M-19	Jotachi SN5000	1	70.99	70.99

Important
The purchase order number must appear on all invoices, shipping papers and packages. Packing slip must accompany shipment. Invoice each purchase order separately.
Vendors please note any changes in price or terms need approval before shipment

Drawbacks of token classifiers for IE

- Such approaches require token level supervision during training.
- Yet, deducing token labels from the extracted information is not trivial:
 - Multiple words of the document may share the same textual value while being semantically different.



TMC
Truck Leasing

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113
Phone: 215-351-5635

PURCHASE ORDER

PO Number:

Date:

Del. date:

Ship to:

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113

Page 1/2

Part Number	Description	Quantity	Unit Price	Total
THX-63972D	Black bulk toner for model 6397	5	56.99	284.95
HT-1040D	8 1/2" x 14" laser paper, 500 sheets	10	6.52	65.20
CONT-R2D	Hanging File Folder 8 1/2" x 14"	3	15.75	47.25
THX-63974D	MAGENTA bulk toner for model 6397	2	60.49	120.98
THX-63973D	CYAN bulk toner for model 6397	2	60.49	120.98
THX-63971D	YELLOW bulk toner for model 6397	2	60.49	120.98
CP-102D	8 1/2" x 14" copy paper, 500 sheets	5	4.80	24.00
CONT-E1	Box 120 X 80 X 80	3	3.30	9.90
CONT-E2	Box 60 X 80 X 80	3	2.30	6.90
DPC1019	Processor 700 MHz	2	276.10	552.20
DPC1014	SIM-Module 8Mx32, PS/2-Pin EDO-RAM	2	71.10	142.20
M-02	Sunny Xel	1	155.00	155.00
M-19	Jotachi SN5000	1	70.99	70.99

Important
The purchase order number must appear on all invoices, shipping papers and packages. Packing slip must accompany shipment. Invoice each purchase order separately.
Vendors please note any changes in price or terms need approval before shipment

Drawbacks of token classifiers for IE

- Such approaches require token level supervision during training.
- Yet, deducing token labels from the extracted information is not trivial:
 - Multiple words of the document may share the same textual value while being semantically different.
- This often leads to overhead annotation costs.



TMC
Truck Leasing

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113
Phone: 215-351-5635

PURCHASE ORDER

PO Number:

Date:

Del. date:

Ship to:

TMC Truck Leasing
1300 Westin Road
PHILADELPHIA, PA 19113

Page 1/2

Part Number	Description	Quantity	Unit Price	Total
THX-63972D	Black bulk toner for model 6397	5	56.99	284.95
HT-1040D	8 1/2" x 14" laser paper, 500 sheets	10	6.52	65.20
CONT-R2D	Hanging File Folder 8 1/2" x 14"	3	15.75	47.25
THX-63974D	MAGENTA bulk toner for model 6397	2	60.49	120.98
THX-63973D	CYAN bulk toner for model 6397	2	60.49	120.98
THX-63971D	YELLOW bulk toner for model 6397	2	60.49	120.98
CP-102D	8 1/2" x 14" copy paper, 500 sheets	5	4.80	24.00
CONT-E1	Box 120 X 80 X 80	3	3.30	9.90
CONT-E2	Box 60 X 80 X 80	3	2.30	6.90
DPC1019	Processor 700 MHz	2	276.10	552.20
DPC1014	SIM-Module 8Mx32, PS/2-Pin EDO-RAM	2	71.10	142.20
M-02	Sunny Xel	1	155.00	155.00
M-19	Jotachi SN500D	1	70.99	70.99

Important
The purchase order number must appear on all invoices, shipping papers and packages. Packing slip must accompany shipment. Invoice each purchase order separately.
Vendors please note any changes in price or terms need approval before shipment

- Palm et al. [2] propose a model that directly output the textual values of fields but the approach is designed only for unstructured fields.

End-to-End (E2E) Information Extraction

- Palm et al. [2] propose a model that directly output the textual values of fields but the approach is designed only for unstructured fields.
- In this work, we introduce an E2E method that is also suitable for **structured** information.

Pointer-Generator Networks (PGN) [5] for IE

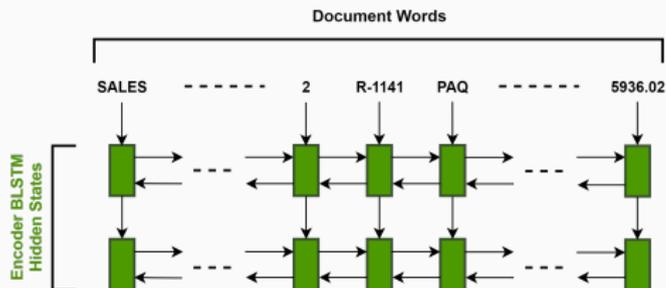


Figure 5: Our PGN extracting information of the document in Figure 1

Pointer-Generator Networks (PGN) [5] for IE

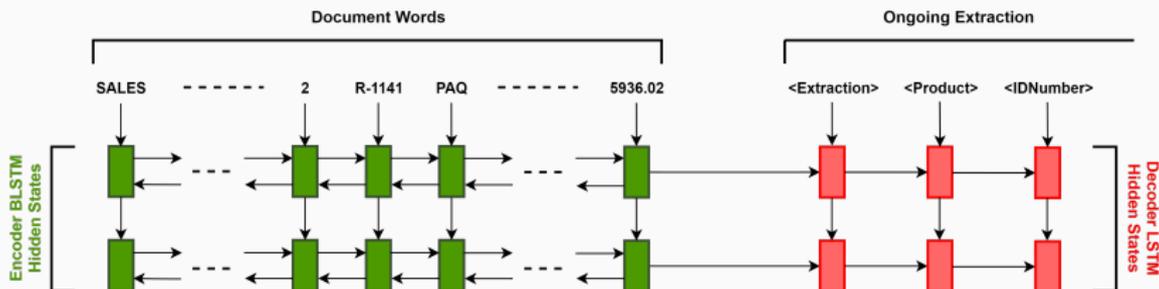


Figure 5: Our PGN extracting information of the document in Figure 1

Pointer-Generator Networks (PGN) [5] for IE

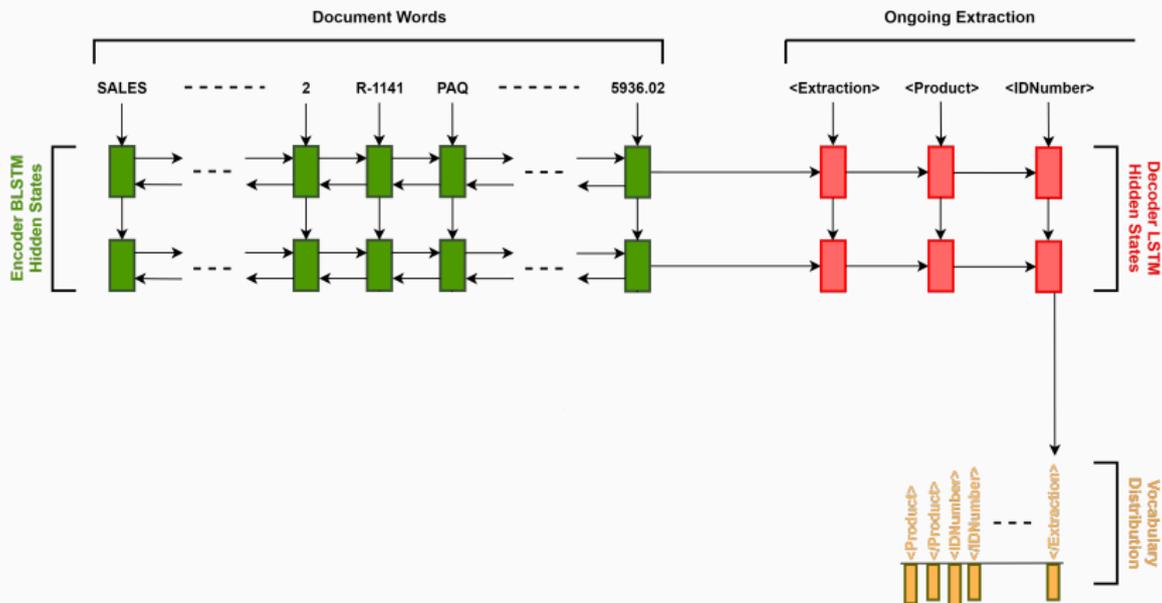


Figure 5: Our PGN extracting information of the document in Figure 1

Pointer-Generator Networks (PGN) [5] for IE

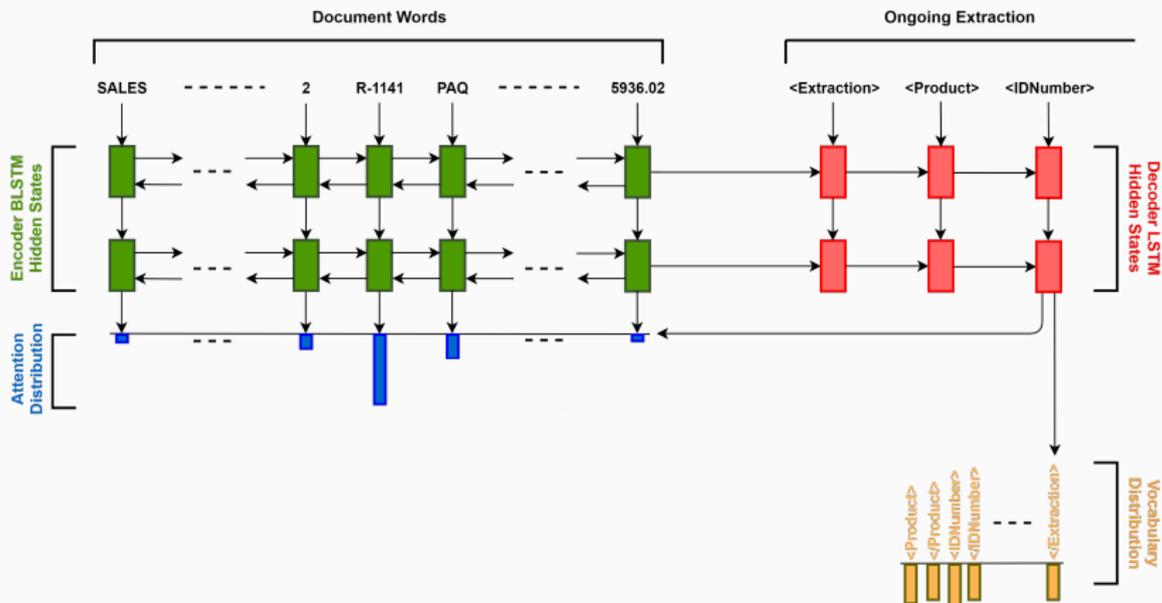


Figure 5: Our PGN extracting information of the document in Figure 1

Pointer-Generator Networks (PGN) [5] for IE

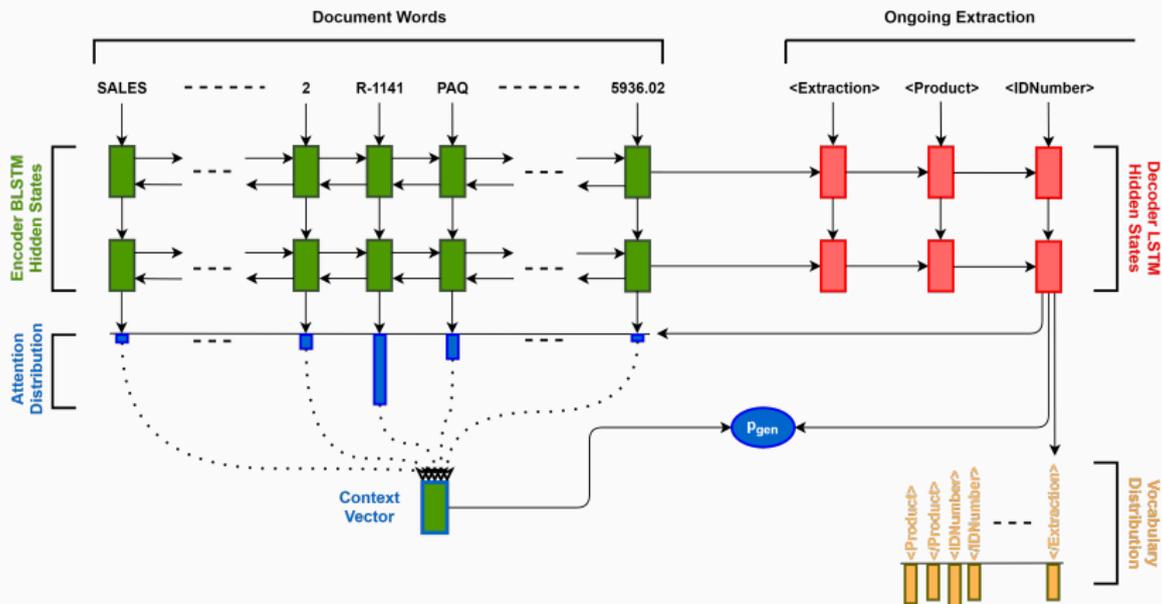


Figure 5: Our PGN extracting information of the document in Figure 1

Pointer-Generator Networks (PGN) [5] for IE

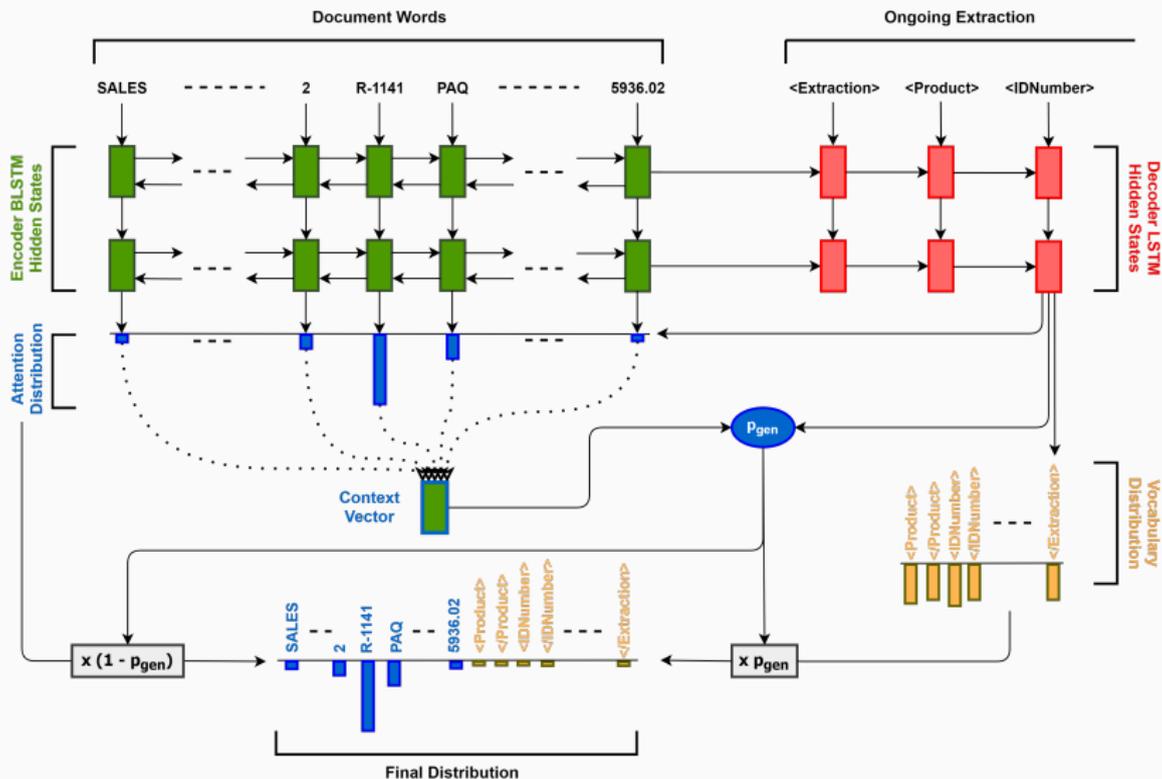


Figure 5: Our PGN extracting information of the document in Figure 1

Dataset used for evaluation

- Private real-world dataset of 219k purchase orders.

Dataset used for evaluation

- Private real-world dataset of 219k purchase orders.
- Extraction of their ordered products with two fields:

Dataset used for evaluation

- Private real-world dataset of 219k purchase orders.
- Extraction of their ordered products with two fields:

```
<Extraction>
  <Product>
    <IDNumber>R-1141</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-1002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-5002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>M-11</IDNumber>
    <Quantity>1</Quantity>
  </Product>
</Extraction>
```

Post-processing gain metric

For a given field:

$$1 - \frac{\# \text{ deletions} + \# \text{ insertions} + \# \text{ modifications}}{N}$$

where N is the number of ground truth instances in the document for this field.

Table 1: Post-processing gains when extracting the products from the test documents. % *Perfect* column indicates the percentage of documents perfectly processed by each model.

	ID number	Quantity	Micro avg.	% Perfect
Word classifier	0.754	0.855	0.804	67.4
PGN	0.711	0.832	0.771	68.2

Summary of contributions

We proposed a new end-to-end method for extracting structured information that:

Summary of contributions

We proposed a new end-to-end method for extracting structured information that:

- is competitive with traditional IE methods.

Summary of contributions

We proposed a new end-to-end method for extracting structured information that:

- is competitive with traditional IE methods.
- can significantly reduce annotation efforts.

Summary of contributions

We proposed a new end-to-end method for extracting structured information that:

- is competitive with traditional IE methods.
- can significantly reduce annotation efforts.
- is flexible to extract any information types.

Thank you !

Paper & contact information

Seeking for more details about our work ? Click here for reaching our paper.

Clément Sage, Alex Aussem, Véronique Eglin, Haytham Elghazel and
Jérémy Espinas

clement.sage@liris.cnrs.fr

- [1] A. R. Katti, C. Reisswig, C. Guder, S. Brarda, S. Bickel, J. Höhne, and J. B. Faddoul.

Chargrid: Towards understanding 2d documents.

In Proceedings of the 2018 Conference on Empirical Methods in Natural Language Processing, pages 4459–4469, 2018.

- [2] R. B. Palm, F. Laws, and O. Winther.

Attend, copy, parse end-to-end information extraction from documents.

In 2019 International Conference on Document Analysis and Recognition (ICDAR), pages 329–336. IEEE, 2019.

- [3] R. B. Palm, O. Winther, and F. Laws.
Cloudscan-a configuration-free invoice analysis system using recurrent neural networks.
In 2017 14th IAPR International Conference on Document Analysis and Recognition (ICDAR), pages 406–413. IEEE, 2017.
- [4] C. Sage, A. Aussem, H. Elghazel, V. Eglin, and J. Espinas.
Recurrent neural network approach for table field extraction in business documents.
In 2019 International Conference on Document Analysis and Recognition (ICDAR), pages 1308–1313, 2019.

[5] A. See, P. J. Liu, and C. D. Manning.

Get to the point: Summarization with pointer-generator networks.

In Proceedings of the 55th Annual Meeting of the Association for Computational Linguistics (Volume 1: Long Papers), pages 1073–1083, 2017.

Supplementary materials

Information Extraction (IE) Task

SUNBURST

SALES ORDER 165813
30000

SUNBURST INC
3905 Sunny Blvd
San Diego, CA 92116
619-450-0000
619-450-9999

TO:
KESF US INC
1200 Lincoln Avenue
New York, NY 10019
USA

SHIP TO:
SUNBURST INC
3905 Sunny Blvd
San Diego, CA 92116
USA

SALES ORDER	JOB	SHIP DATE	SHIP VIA	PAYMENT TERMS
165813	100000	10/03/2018	FED EX	EXF (30 DAYS)

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
2	RYE441 RAG Minkie 200' CASH	30000	60000
2	R10021 Minkie M 2000' Personal' Compas	13000	26000
2	R-5002 Processor Penack	5000	10000
1	W111 Pencilcase MD 17000	14000	14000
			80000

```
<Extraction>
  <DocumentNumber>165813</DocumentNumber>
  <DocumentDate>2018-09-03</DocumentDate>
  <ShipDate>2018-10-03</ShipDate>
  <Total>5936.02</Total>
  <Product>
    <IDNumber>R-1141</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-1002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>R-5002</IDNumber>
    <Quantity>2</Quantity>
  </Product>
  <Product>
    <IDNumber>M-11</IDNumber>
    <Quantity>1</Quantity>
  </Product>
</Extraction>
```

Figure 6: We assume that the text of the document has been retrieved before extracting its information.

Visualizing the attention mechanism



Computer Club Market
Computer Club Market
1 1 345 Congress Street
BOSTON, MA 02210
Phone: 617-427-4300
Fax: 617-555-8475

PURCHASE ORDER

PO Number: CCM007633
PO Date: 9/3/2018
Delivery Date: 10/3/2018

Page 1/1

Bill to
Computer Club Market
1 1 345 Congress Street
BOSTON, MA 02210

Ship to
Computer Club Market
1 1 345 Congress Street
BOSTON, MA 02210

Item	Part Number	Description	Quantity	Unit Price	Total
10	THX-63972D	Black bulk toner for model 6397	1	56.99	56.99
20	THX-63971D	YELLOW bulk toner for model 6397	1	71.70	71.70
30	THX-63973D	CYAN bulk toner for model 6397	1	71.70	71.70
40	THX-63974D	MAGENTA bulk toner for model 6397	1	71.70	71.70
		PLEASE SHIP ASAP, THANKS!			

Total amount: 272.09
(USD)

Important
The purchase order number must appear on all invoices, shipping papers and packages.
Packing slip must accompany shipment. Invoice each purchase order separately.
Vendors please note any changes in price or terms need approval before shipment

Figure 8: Attention weights for the top-15 document words at the 6th time step. The PGN has previously outputted the tokens `<Product>`, `<IDNumber>`, `THX-63972D`, `</IDNumber>` and `<Quantity>`.

Further quantitative results

Table 2: Micro averaged gains over the test set conditioned on the number N of products in the document.

	$N \leq 3$	$3 < N < 15$	$N \geq 15$
Documents	33,332	7,820	1,613
Product entities	46,893	53,771	44,094
Word classifier	0.804	0.807	0.801
PGN	0.820	0.791	0.696

Presentation theme

Get the source of this theme and the demo presentation from

github.com/matze/mtheme

The theme *itself* is licensed under a Creative Commons Attribution-ShareAlike 4.0 International License.

