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To cite this version:
Saoussen Cheikhrouhou, Slim Kallel, Nawal Guermouche, Mohamed Jmaiel. Towards Timed Business Process View Generation. 10th IEEE International Conference on e-Business Engineering (ICEBE’13), Sep 2013, Coventry, United Kingdom. 6p. hal-00805532v2

HAL Id: hal-00805532
https://hal.archives-ouvertes.fr/hal-00805532v2
Submitted on 20 Dec 2013

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Time-aware Automatic Process View Generation

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Abstract—Nowadays, the OMG standard business process model and notation BPMN is gaining widespread use in the business world. In this context, several underlying issues must be considered. In this paper, we are particularly interested in the problem of getting control over the business process outsourcing through views generation. Indeed, the concept of views is essential since it allows organizations to choose the parts that can be exposed and to keep secret the critical parts of their business processes. In this context, we are specially interested in considering temporal properties when building public views from private processes. First, we propose a BPMN extension for capturing temporal requirements during the business process modelling (BPM) phase. Second, based on this extension, our work preserves privacy in inter-organizational business processes (IOBPs) by a Time-aware Automatic Process View Generation (TAPVG) approach. Finally, a verification approach based on the model checking technique is used to diagnose potential temporal violations of the process model.

I. INTRODUCTION

With the advent of open communication infrastructures like Internet, the business-to-business (B2B) e-commerce market is expected to expand rapidly. Within B2B transactions, multiple entities, such as manufacturers, parts suppliers, shippers, and specialized subcontractors collaborate together and form Inter-Organizational Business Processes (IOBP) involving different processes which can depend on different parameters such as time. Failing to consider temporal information in process models turns out in higher process execution costs. Consequently, organizations aiming at providing cost-competitive products, are striving to include and to consider the temporal dimension in their processes. This, in turn, has led to an increasing demand for innovative mechanisms and technologies that support the time modelling and management in the process lifecycle.

One of the important and challenging issues in the IOBPs domain is the preservation of the internal process logic and the business secrecy of the involved partners. In this context, the concept of process views is widely used to enable organizations to expose only some of their activities while keeping secret the critical parts of their private processes. By revealing all private details and business secrets, providers run the risk of loosing their competitive edge. By disclosing their know-how, some partners might turn from collaborators into competitors. Indeed, it is essential to cope with industrial privacy preservation in inter-organizational business processes because there are serious consequences for organizations entirely exposing their business processes. In this paper, we are interested in the problem of modelling and managing temporal properties during processes views generation. In the premise of ensuring the correctness of already defined process models, namely the private and public processes, a verification approach based on the model checking technique is used. To summarize, the work presented in this paper aims to assist stakeholders and system implementers with a Time-aware Automatic Process View Generation (TAPVG) approach.

This paper is organized as follows. A motivating example is introduced in Section II. Section III presents a brief description of the proposed BPMN temporal extension and details the TAPVG approach. Section IV outlines the use of a formal verification approach to detect the temporal violations of process models. A review of related literature is given in Section V. Finally, Section VI concludes.

II. MOTIVATING EXAMPLE

Let us consider the BPMN diagram of a manufacturing organization, say organization A, depicted in Figure 1. The process is triggered when a customer submits a purchase order (Receive order). Then, he can check whether the ordered articles are available or not (Check availability). If the ordered articles are not available in stock, the organization needs to launch a subcontracting activity (Subcontracting). Following that, the customer is asked for financial settlement (Receive settlement) and the goods are subsequently prepared for further shipment (Prepare shipment). The goods have to undergo an export handling procedure (Export handling) and a security check (Security check). If all checks are fulfilled successfully, the goods are finally shipped and the process meets its end.

As far as we consider B2B applications, the manufacturing organization (organization A) need to collaborate with external partners through its process (depicted in Figure 1) which in turn may take part in the interorganizational business process through their process views. We assume that each partner has a private process which is only visible to its own business entities. Nevertheless, external parties have no knowledge about the process structure and internal logic of the private process. It is neither necessary nor desirable to exhibit all details of the provider’s internal process, and on the other hand, partners do not prefer to be overloaded by unnecessary data needless for their collaboration. A private process can have many views each customized to one partner. Exposing the private process (see Figure 1) while collaborating with a potential customer, the organization A have to divulgate some private information such as the Subcontracting activity. Unfortunately, divulagating this information seems to be fraught for potential customers and may decrease customer loyalty. Furthermore, organization A prefers to hide the delivery details of its private process since they are useless for the communication with the considered customer. So organization A needs to generate a customer
process view (as depicted in Figure 2) from its private process (see Figure 1). The omitted details of the private process of organization A, are considered to be needless for communicating with the process of the customer. In contrast, the latter details can be of a major importance while communicating with a process of logistics services provider and vice versa. A provider of logistics services is not interested in details of how the purchase order is handled. All activities regarding the shipment operation are however of paramount importance.

Within business processes, the temporal perspective is crucial since temporal constraints must be respected. All business experts agree upon the fact that time is a key resource for processes within organizations. Unfortunately, the defacto standard BPMN lacks for means to specify the turnaround time of business activities such as the minimum and maximum execution times. Given this limitation, the authors in [2] extended BPMN by minimum and maximum attributes for the process model activities. We have extended their work by proposing an activity decorator with the minimum (MinD) and maximum (MaxD) duration values as depicted in Figure 3.

We assume now that each activity of the private process of organization A has a duration constraint. Figure 4 shows the process of the manufacturing organization enriched with Duration temporal constraints. Consequently, the integration of time constraints in inter-organizational business processes is an important issue. Since each organization exposes a customized version of its private process (i.e a process view), some information is kept hidden and not visible to all partners. The inter-enterprise business process is obtained by joining process views that have relevant roles within the context of the global operation. Assume a situation when a process view is defined and this view takes part in a given interorganizational business process. It is necessary to calculate the temporal constraints of the views in order to avoid temporal conflicts and exceptions. Indeed, it must be clear for the other partners in which time they can send and expect messages. Therefore, adding the needed temporal constraints for the generated customer process view (see Figure 2) seems to be of paramount importance.

Assisting business designers to automatically generate process views from private processes while considering temporal constraints is still a challenging task.

III. THE TIME-AWARE AUTOMATIC PROCESS VIEW GENERATION TAPVG

In this section, we present an approach to automatically generate process views from private processes. Indeed, process views are increasingly gaining importance in modern business process management. This setting aims to preserve the industrial privacy while engaging in inter-organizational collaborations. In an inter-organizational collaboration, each partner communicates and interacts through its process view while keeping private the underlying private business process. By using views, organizations are allowed to expose as little information as possible but enough to well communicate with process partners. A private process can have many views each customized to one partner. Considering temporal constraints of the private process while constructing process views is a tedious task and error prone.

Our framework aims to automatically recalculate and propagate the corresponding temporal constraints from the private business process (called private temporal constraints) to a corresponding view (resp. called public temporal constraints). To do so, we consider two different operations: Abstraction and Aggregation.

Before explaining the steps to the temporal constraints advertisement, we consider some assumptions and introduce some definitions.

Definition 1: Duration constraint
Let \( s(A_i) \) (resp. \( e(A_i) \)) be the starting (resp. the ending time) of the activity \( A_i \). Let MinD and MaxD be two relative time values representing respectively the minimum and maximum durations of an activity \( A_i \). The Duration constraint \( Duration(A_i, MinD, MaxD) \) is defined as:

\[
MinD \leq e(A_i) - s(A_i) \leq MaxD
\]

It is obvious that for each activity \( A_i \) (MinD ≤ MaxD). Also, in a case where MinD = MaxD, the activity \( A_i \) has precise duration.
**Assumption:** We assume a structured representation of process models.

The fact that it is possible to represent unstructured models in the BPMN notation does not limit the scope of our work. Indeed, the authors in [4] showed that most unstructured process models can be automatically translated into structured ones.

In essence, a process model is represented as a tree whose leaves represent activities and whose internal nodes represent either events (e.g., Start Event SE) or gateways (e.g., sequence (SEQ), parallel (PAR)). We formally capture the structured process models as follows.

**Definition 2: Process Graph**

Let $\Gamma$ be a set of types of nodes. A Process Graph $P$ is a tuple $(N, E, \tau, \gamma)$, in which:

- $N$ is the set of nodes;
- $E \subseteq N \times N$ is the set of edges; and
- $\tau : N \rightarrow \Gamma$ is a function that maps nodes to their types
- $\gamma$ is the set of the temporal constraints of the process.

Actually, $\Gamma$ supports the following types of nodes: activities (A), events (i.e. Start Event(SE) and End Event(EE)) and gateways (i.e. sequence(SEQ), parallel(PAR), inclusive(INCL) and exclusive(EXCL)).

Let $P=(N, E, \tau, \gamma)$ be a process graph and $N_i \in N$ be a node. We introduce some preliminary definitions related to the process:

**Definition 3: pre_set, post_set, pre_activity_set, post_activity_set**

- $\text{pre_set}(N_j, P)=\{N_i \in N | \exists (N_i, N_j) \in E\}$, denotes the predecessor nodes of $N_j$,
- $\text{post_set}(N_i, P)=\{N_j \in N | \exists (N_i, N_j) \in E\}$, denotes the successor nodes of $N_i$,
- $\text{pre_activity_set}(N_j, P)=\{N_i \in N | \exists (N_i, N_j) \in E \land \tau(N_i)=A\}$, denotes the activity nodes of the predecessor nodes of $N_j$, and
- $\text{post_activity_set}(N_i, P)=\{N_j \in N | \exists (N_i, N_j) \in E \land \tau(N_j)=A\}$, denotes the activity nodes of the successor nodes of $N_i$.

Meanwhile, for sake of simplicity, the proposed internal tree data-structure helps to define the following elementary functions:

- $\text{parent-node}(N_i, P)$ is a function that maps a node $N_i$ to its parent node,
- $\text{child-node}(N_i, P)$ is a function that maps a given node $N_i$ to a node $N_j$ such that: if $N_i$ is in a sequential flow, the returned node $N_j$ denotes the first node of the sequence. If the node $N_i$ belongs to a gateway (i.e., PAR, INCL or EXCL) the different nested nodes (gateways or activities) are respectively returned,
- $\text{next-node}(N_i, P)$ is a function used only to add an order to children of a node sequence(SEQ). In other words, this function points to the next node of the sequential flow.

Let us now introduce the finish-to-start temporal constraint necessary to build timed process views. The **Temporal Dependency Finish to Start (FS)** constraint stands for a proposed BPMN extension to offer an explicit way to depict dependencies between two activities. A temporal dependency is a relationship between two activities, say $A_i$ and $A_j$, in order to coordinate their starting and finishing times. The temporal dependency suggested in this paper enhances the expressiveness of previous proposals in representing such constraint. In [3], the authors proposed the Time-BPMN approach. They assigned lead and lag times to temporal dependency relations. Compared to our work, they proposed a fine-grained temporal dependency constraint as follows. Figure 5 shows the proposed BPMN notation to depict the proposed **Temporal Dependency Finish to Start (FS)** constraint.

**Definition 5: Finish-to-Start Temporal constraint**

Let $s(A)$ (resp. $e(A)$) be the starting (resp. ending) execution time of an activity $A$, the Finish-to-Start Temporl Dependency constraint of two activities $A_i, A_j$, denoted $TD(FS,A_i,A_j,MinD,MaxD)$, is defined as:

$$\text{MinD} \leq s(A_j) - e(A_i) \leq \text{MaxD}$$

The latter definition denotes that the activity $A_j$ should start its execution no later than MaxD time units and no earlier than MinD time units after the activity $A_i$ ends.

In the rest of this section, we explain the steps of the ABSTRACTION and AGGREGATION processes.
A. ABSTRACTION: The ABSTRACTION process consists in making some parts of the process invisible to other external observer. Parts of the process that are not interesting for or do not contribute to the interaction with another partner are intended to be hidden. Furthermore, privacy issues would be the aim of making some parts of the process unobservable. For example, the private process of organization A (see Figure 2) contains the activity Subcontracting. After making this activity invisible in the view of the process (i.e. the customer process view in Figure 2), the customer can not see the activity Subcontracting. To enable timed views generation from timed private processes by abstraction and/or aggregation, timed duration constraints are propagated into Finish-to-Start temporal dependency constraints. Figure 6 shows the result of timed constraints propagation of timed duration constraints into Finish-to-Start temporal Dependency when generating the customer process view.

B. AGGREGATION: The AGGREGATION process consists in using aggregation activities for constructing views. Some executable activities of the private process can be grouped into a so-called called aggregation activity. Figure 6 illustrates an exemplary application of aggregation. The aggregation activity Deliver goods aggregates the activities (Prepare shipment, Export handling, Security check and Ship goods).

Given a private process graph $P_{pr}(N_{pr}, E_{pr}, \tau_{pr}, \gamma_{pr})$, a source node ($s$rc) and a destination node ($d$st) (i.e. the node from which the abstraction/aggregation process begins/ends) where $\gamma_{pr}$ is the set of duration temporal constraints $\gamma_{pr} = D_{pr}$ with $D_{pr} = \{ TC_{i} \ | \ TC_{i} = Duration(N_{i}, MinD, MaxD) \land \tau_{pr}(N_{i}) = A \}$, the result of process abstraction/aggregation is a process graph view $P_{v}(N_{v}, E_{v}, \tau_{v}, \gamma_{v})$, where the set of temporal constraints $\gamma_{v}$ is defined by the set of duration and temporal dependency constraints $\gamma_{v} = D_{v} \cup T_{v}$ such as $D_{v} = \{ TC_{i} \ | \ TC_{i} = Duration(N_{i}, MinD, MaxD) \land \tau_{v}(N_{i}) = A \}$ and $T_{v} = \{ TC_{i} \ | \ TC_{i} = TD(FS, SE, N_{i}, MinD, MaxD) \land \tau_{v}(N_{i}) \in \{ SE, A \} \land \tau_{v}(N_{i}) \in \{ EE, A \} \}$. The ABSTRACTION algorithm presented in Figure 7 proceeds by adding temporal dependency constraints Finish to Start (FS) to the temporal constraints set of the calculated view $\gamma_{v}$. The goal is to add a certain delay to the process view as depicted in Figure 6.

We differentiate between three major parts of algorithm 1. The first one aims at finding the source set $src_{TC_{set}}$ of the added temporal constraint Finish to Start (FS). The first part (lines 5-21) is classified into four subparts. First subpart (lines 6-10) is devoted to source nodes which are in a sequential process flow and there are activities preceding them in the corresponding sequence flow. Second subpart (lines 11-15) deals with activities in gateways (i.e. PAR, INCL, EXCL). The third subpart (lines 16-18) deals with source nodes which are the first activities in the sequential process in which they appear. Consequently, the fourth subpart (lines 19-21) adds the Start Event (SE) if the source node is the first activity of the process. The second part (line 22-38) is respectively classified into four subparts and aims at finding the destination set $dst_{TC_{set}}$ of the added temporal constraint Finish to Start (FS). The third part (lines 39-46) is dedicated to calculate and add MaxD (resp. MinD) attributes of the FS temporal dependency using the Max_Duration (resp. Min_Duration) function.

A detailed version exhibiting the Min_Duration and Max_Duration functions can be found in [5].

Note: In the case of activities, the $src_{state}$ Start (resp. $dst_{state}$ End) state denotes its beginning (resp. its firing). In the other case (i.e. in the case of gateways), the $src_{state}$ Start (resp. $dst_{state}$ End) state denotes the split (resp. the join) of the gateway.

The AGGREGATION algorithm presented in Figure 7 calculates the temporal constraints set for the process view resulting from an aggregation process. The AGGREGATION procedure uses the Min_Duration and Max_Duration functions to calculate the minimum and maximum durations of the aggregation activity $Agg_{activity}$. The calculated values MinD and MaxD are used to add a Duration temporal constraint to the temporal constraint set of the calculated view $\gamma_{v}$.

Consider the motivating example process presented in Figure 4. While collaborating with their potential customers, the organization A does not want to overload them with data unnecessary for their communication. For that aim, the designer can aggregate all activities related to goods shipment (i.e. Prepare shipment, Export handling, Security check and Ship goods) in a unique aggregation activity Deliver goods. Moreover, to preserve industrial privacy, the designer needs to omit the Subcontracting activity. Figure 6 depicts the result of the application of the AGGREGATION algorithm followed by the ABSTRACTION algorithm on the given example. The resulted customer process view presents the addition of a temporal constraint Finish to Start (FS) as follows: $TD(FS, Check availability, Receive settlement, MinD, MaxD)$ with MinD= 0 time units and MaxD= 24 time units. Additionally, a Duration temporal constraint is added for the aggregation activity Deliver goods: $Duration(Deliver goods, MinD, MaxD)$ MinD= 31 time units (31= 2+5+24) and MaxD= 61 time units (61=3+10+48). Therefore, our approach helps organizations to automatically recalculate and propagate the corresponding temporal constraints from private to public processes. Thus, our approach ensures the non-disclosure of professional secrecy and reduces the risk of error while generating business process views.

IV. THE VERIFICATION FRAMEWORK

The definition of temporal constraints allows to specify constrained process models that may encounter a deadlock situation due to inconsistencies between nested temporal constraints. Our approach allows the verification of deadlock freedom. Moreover, our work goes far beyond the simple verification of the structural properties of the generated views.
Algorithm 1 The calculation of the temporal constraints set for the process view resulting from an Abstraction

1. procedure ABSTRACTION(Prv, src, dst, γv)
2. Input Prv(Nv, Ev, Tpv, γp), src, dst /*the private process, the source and destination node*/
3. Input/Output γv /*temporal constraints set of the process view*/
4. local src_TC_set, dst_TC_set, MinD, MaxD /*The calculation of the set src_TC_set of added constraints*/
5. src_TC_set ← φ /*the source node src is in a sequential process flow*/
6. if γp(parent_node(src, Prv)) = SEQ then
7. for all ActivityAi ∈ pre_activity_set(src, Prv) such that parent_node(src, Prv) = parent_node(Ai, Prv) do /*for all activities that precede src in the sequence*/
8. src_TC_set ← Ai;
9. end for
10. end if
11. if src_TC_set = φ then /*src is not in a sequential flow or src is the first activity of the sequence*/
12. for all ActivityA ∈ Nv, such that post_activity_set(Ai, Prv) = post_activity_set(src, Prv) do /*for all activities that follow src in the sequence*/
13. src_TC_set ← Ai;
14. end for
15. end if
16. if src_TC_set = φ then /*src is the first activity of the sequence*/
17. src_TC_set ← pre_activity_set(src, Prv);
18. end if
19. if src_TC_set = φ then /*src is the first activity of the private process*/
20. src_TC_set ← SE /*the addition of the start Event*/
21. end if
22. if dst_TC_set = φ then /*for all activities that follow dst in the sequence*/
23. if γp(parent_node(dst, Prv)) = SEQ then
24. for all ActivityA ∈ post_activity_set(dst, Prv) such that parent_node(dst, Prv) = parent_node(Ai, Prv) do /*for all activities following dst in the sequence*/
25. dst_TC_set ← Ai;
26. end for
27. end if
28. if dst_TC_set = φ then /*dst is the last activity of the sequence*/
29. for all ActivityA ∈ post_activity_set(dst, Prv) such that pre_activity_set(Ai, Prv) = pre_activity_set(dst, Prv) do /*dst is in (PAR, INCL, EXCL)*/
30. dst_TC_set ← Ai;
31. end for
32. end if
33. if dst_TC_set = φ then /*dst is the last activity of the private process*/
34. dst_TC_set ← post_activity_set(dst, Prv);
35. end if
36. if dst_TC_set = φ then /*dst is the last activity of the process*/
37. dst_TC_set ← EE /*the addition of the end Event*/
38. end if
39. if dst_TC_set = φ then /*for all activities following the destination dst in a sequential process flow*/
40. for all ActivityA ∈ dst_TC_set do
41. MinD ← Min_Duration(Ai, End, Ai, Start, Prv)
42. MaxD ← Max_Duration(Ai, End, Ai, Start, Prv)
43. if MinD ≥ 0 and MaxD ≥ 0 then Add_constraint(γv, Duration(Aggr_activity, MinD, MaxD))
44. end for
45. end for
46. end if
47. end procedure

Fig. 7. The Abstraction algorithm

Algorithm 2 The calculation of the Duration Temporal Constraint of a given Aggregation Activity

1. procedure AGGREGATION(src, dst, Prv, Aggr_activity, γv)
2. Input src, dst, Prv, Aggr_activity /*temporal constraints set of the private process*/
3. Input/Output γv /*temporal constraints set of the process view*/
4. local MinD, MaxD
5. MinD ← Min_Duration(src, Start, End, Prv)
6. MaxD ← Max_Duration(src, Start, End, Prv)
7. if MinD ≥ 0 and MaxD ≥ 0 then Add_constraint(γv, Duration(Aggr_activity, MinD, MaxD))
8. end if
9. end procedure

Fig. 8. The Aggregation algorithm

Based on the generated UPPAAL models, we performed the verification of the following CTL properties:

A(1) not deadlock: to ensure deadlock freeness of the process.
A(2) (ProcessView.OrderReceived imply t₀ ≤ 100): to verify the process view deadline is met.

Finally, both the Timed Automata models and queries for temporal constraints are input into the Uppaal model checking engine. For our example, we notice that properties already verified on the private process are also verified on the process view as well. By using our verification process, every organization can verify the correctness of the temporal constraints of both its private and public processes. Indeed, it provides means to ensure that once a set of requirements are already verified on the private process, these requirements are further verified on the process view generated by the TAPVG approach.

V. RELATED WORKS

Managing and modeling temporal requirements has long been a topic of intensive researches in business process management area. Hence, there have been several attempts to model a variety of temporal constraints using the de facto industrial standard for business process modeling, BPMN [3], [2], [1]. Several research efforts take into account the cooperation between more than one process in the inter-organizational business process field [8], [9], [10], [11]. Nevertheless, when addressing the issue of inter-organizational business process field, little consideration is given to temporal constraints associated with process views [11], [9].

In [12], [13], the authors aim at deriving a process view from a given private process. In these works, the authors focus on the setting of rules and algorithms to the construction of process views. Nevertheless, they do not consider the migration of temporal constraints associated with private processes to their corresponding process views. In the context of Inter-Organizational cooperation, the authors in [9], [10] propose an extension based on Time Petri nets for modeling and advertising temporal requirements for cooperative activities on process views. The authors demonstrate how missing deadlines while delivering the required services may cause a global failure execution, even if the business behavior complementarity of (e.g. deadlock). Precisely, we ensure the verification of user-defined temporal constraints such as deadline constraints of the public views. For instance, the designer can verify delays between two activities Ai and Aj of a view or between the start of the process view and its end. We argue that it is not enough to verify the views separately. Indeed, temporal constraints violations can eventually happen during the collaboration of a set of generated process views.

In this context, we use the real-time model checker UPPAAL for the formal verification of process views. The UPPAAL model checker proves systems that can be modelled as timed automata(TA) against a desired set of properties defined using a rich subset of CTL (computation tree logic). Thus, as a first step, process views are mapped onto the networks of timed automata. The mapping outlined in this paper builds upon our previous work [6]. Figure 9 shows the mapping onto TA of the customer process view resulting from the application of the TAPVG approach (the process diagram is presented in Figure6).
the involved services is ensured. This work allows modeling and propagating only one deadline constraint per workflow. Nevertheless, this work permits only to add deadline constraints between activities of the view. Eder and Tahamtan [11] use the concept of temporal plans and use timed activity graphs to model private as well as process views. By calculating the temporal execution plan of the view, the authors propagate the duration temporal constraint from private to public processes. The temporal execution plan defined by the authors allows to compute deadlines according to the start execution time of processes. Consequently, to enable for example views consistency checking, views must start executing at the same time. This is a restrictive assumption. According to our work, we aim at enabling timed views generating from timed private processes independently of starting time of processes. To do so, when driving process views, we use temporal dependency and duration constraints.

VI. CONCLUSION AND FUTURE WORK

In this paper, we proposed the TAPVG approach which aims at enabling timed process views generating from timed private processes. To do so, we first propose a temporal BPMN extension for capturing temporal duration and temporal dependency constraints. Based on this extension, we proposed algorithms to derive public process views from private processes through automatic recalculation and propagation of the duration temporal constraints into temporal dependency constraints in process views. Finally, we rely on a model checking based verification approach to detect problems such as temporal conflicts. Particularly, we have used the timed automata formalism and the UPPAAL model checker.

Our verification framework aims to assist in mitigating risk and facilitate the early discovery of temporal violations during business process management life-cycle. Throughout this paper, we have used a manufacturing business process case study to show the different steps of the proposed approach.

Indeed, we plan to further investigate on this problem to allow the automation of the proposed BPMN extensions through process execution engines. In addition, we plan to extend the TAPVG framework to handle a larger set of temporal constraints beyond the Duration temporal constraint presented in this paper. Another avenue of research we are working on is to define violation identification mechanisms and to propose relevant primitives to resolve them.

ACKNOWLEDGMENT

Part of this work has been supported by FP7-ICT IMAGINE research and development project, co-funded by the European Commission under the “Virtual Factories and Enterprises” (FoF-ICT- 2011.7.3, Grant Agreement No: 285132).

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