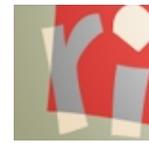


Distributed Monitoring with Collaborative Prediction

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Motivating application

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- File access failures for Biomed VO in EGI
 - European Grid Infrastructure
 - Large-scale, production grid: 350 sites, 250K cores
 - Significant failure challenge: typical resource availability ~90%
 - EGI Vocabulary:
 - a Computing Elements (CE) a computing system
 - a Storage Element (SE) is the grid disk system
 - Biomed Virtual Organization (VO)
 - Biomedical computational research
 - File access is essential and the most problematic
 - Limited manpower for resource monitoring / incident reporting

Cloud thunder

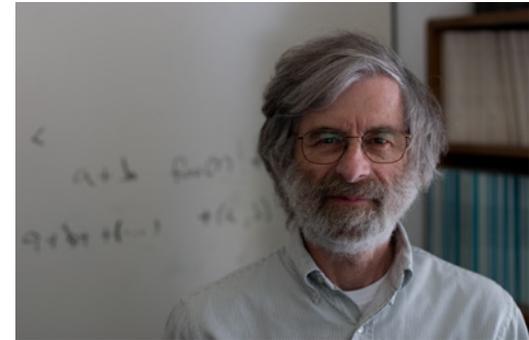
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- Amazon cloud service crash
 - ▣ 2011, in April and in August, ...
 - ▣ Wiped out many customers' data permanently
 - ▣ Netflix, reddit, instagram, quora, foursquare...



Failure: it's not a bug, it's a feature

« A distributed system is one in which the failure of a computer you didn't even know existed can render your own computer unusable »



Realistic goal: limit the impact of failures

Challenges

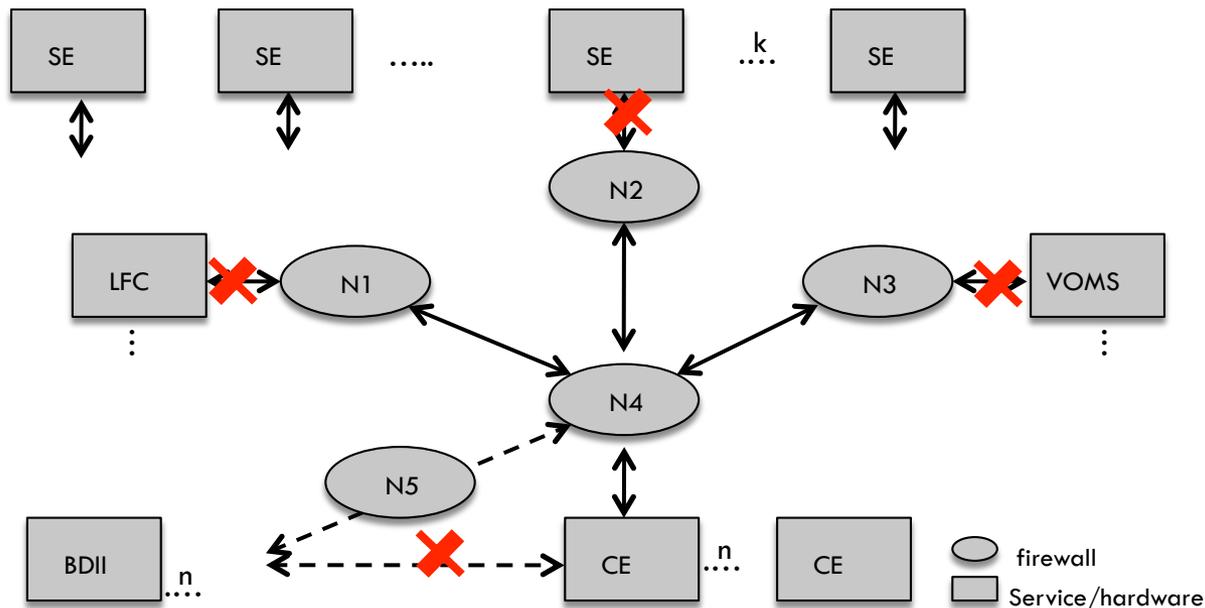
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- Distributed systems are complex black box
 - **Thousands** of systems/services/applications is typical
 - **Multiple levels** of abstractions and interactions between components
- Failures caused by uncountable reasons
 - Systems/Applications (S/A) **change rapidly**
 - S/A's environments **evolve dynamically**
- Monitoring info has gone beyond humans' capabilities
 - **Drowning in data**, but starving for knowledge
 - **Multiple types** of data sources
 - **Repetitive tasks** for the same problem

Mining faults: detection and diagnosis

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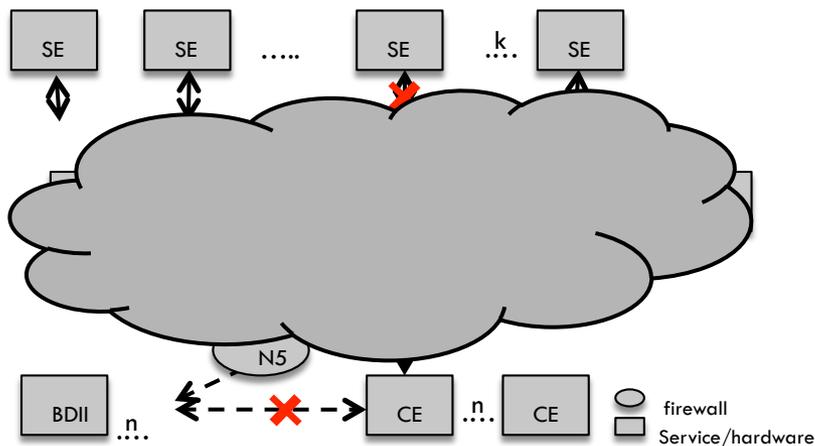
- Hypothesis
 - ▣ info of the internal hardware and middleware components are known
- Goal: discovering the culprit(s) aka mining faulty **components**
 - ▣ Detection: say if any of the components is DOWN
 - ▣ Diagnosis: exhibit all DOWN components



Mining faults, detection & diagnosis

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- Provides an explanation of the failure
- Strongly relies on a priori knowledge, dependency matrix
 - ▣ which components are required for a probe to succeed.
- A priori knowledge is useful, but not available
 - ▣ "A distributed system is one in which the failure of a computer you **didn't even know existed** can render your own computer unusable" (L. Lamport)



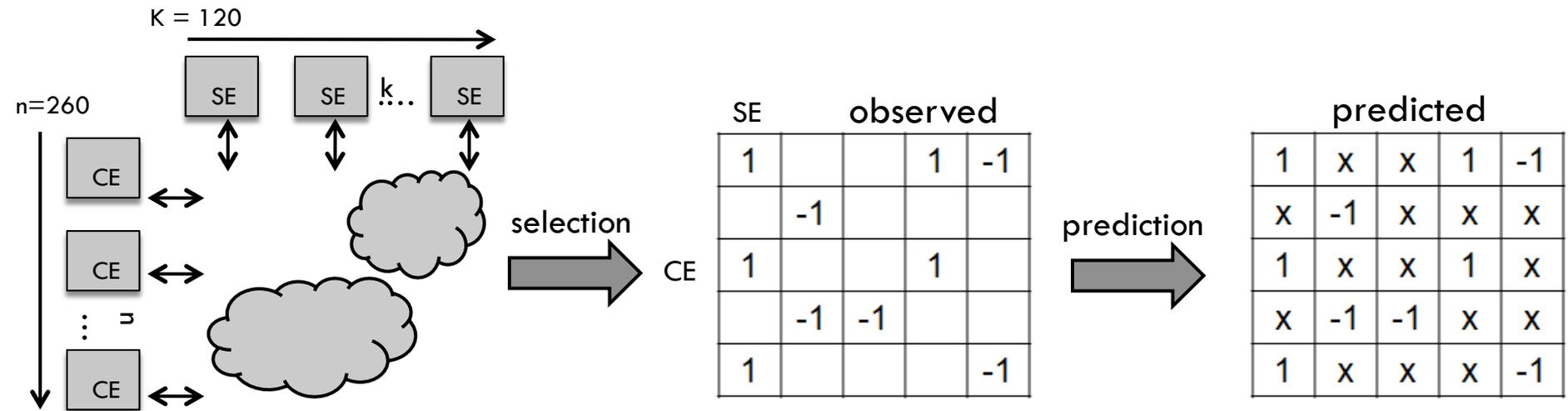
Dependency matrix

	ce-hd	bdii	lfc	voms
lcg-cr	1	1	1	1	
nmap	1			0	
srm-ls	1	0	1	1	
....					

Our goal: fault prediction

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- Given a small number of probe results, infer the capacities for other (CE, SE) pairs
 - ▣ The overall infrastructure is a black box, with no priori knowledge of its structure.
- Two sub-goals
 - ▣ Probe selection: which subset of the (CE,SE) pairs should actually be tested?
 - ▣ Prediction: predict the availability of **all** (CE,SE) pairs from a small number of probes.



Sub-goal 1: probe selection

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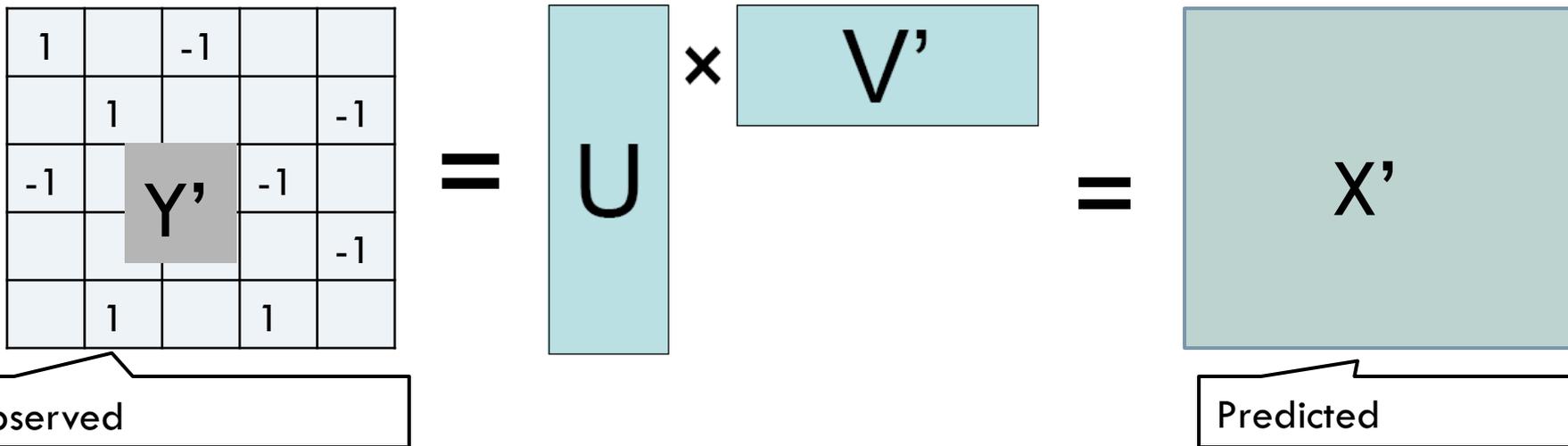
- Static uniform
 - ▣ Uniform random selection amongst all $\langle CE, SE \rangle$ pairs
- Active probing
 - ▣ An initial set of probes for basic info, then adaptively and incrementally select further probes
- Differentiated cost
 - ▣ Different costs for false negative & false positive
 - ▣ Real failures are more harmful than fake failures

Sub-goal 2: Prediction

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- Based on Collaborative Prediction
 - ▣ Predicting unknown ratings based on observed data from other users and products
- Hypothesis: Factor model
 - ▣ Hidden and partially shared factors affect the matrix entries
 - ▣ The techniques search for Low Rank factorization: \sim number of hidden factors
 - ▣ Technically, Maximum Margin Matrix Factorization [Srebro et al. 2005]

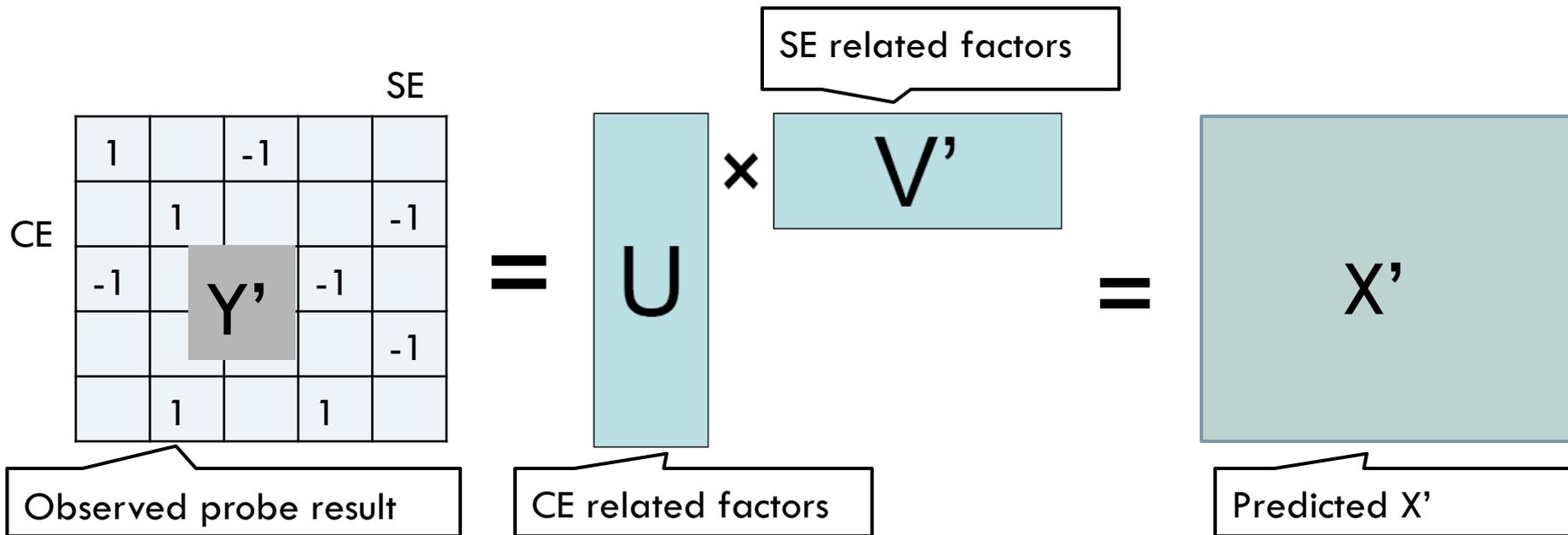
$$\|X\|_{\Sigma} + C \sum_{ij \in S} \max(0, 1 - X_{ij} Y_{ij})$$



Collaborative monitoring

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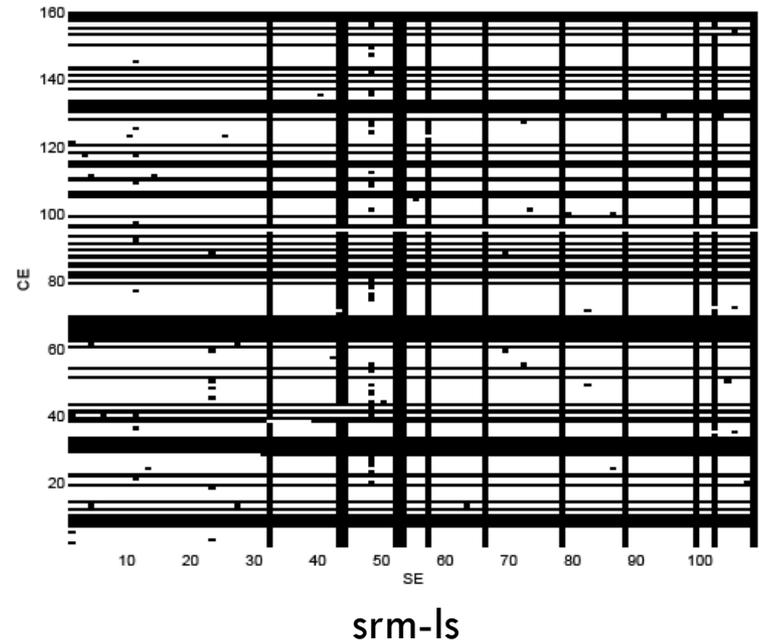
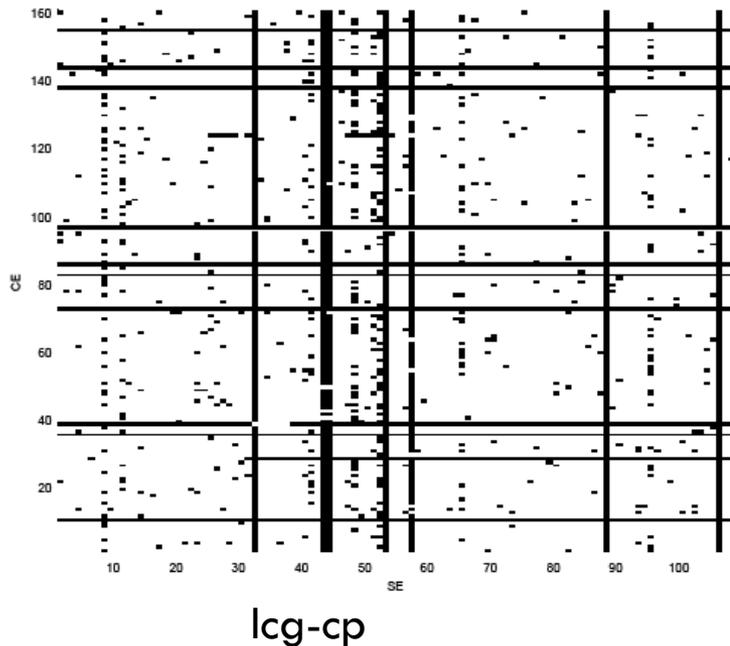
- Underlying hypothesis for monitoring
 - $\langle \text{SE}, \text{CE} \rangle$ pairs share some hidden factors, network connectivity, brokering, authentication, etc.
 - Low rank, # of hidden factors is small



Data sets

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- Fully observed **all-to-all** probe results of 51 days on biomed
 - lcg-cr, lcg-cp, srm-ls
 - matrix model -> One measure per (CE,SE) pair per day

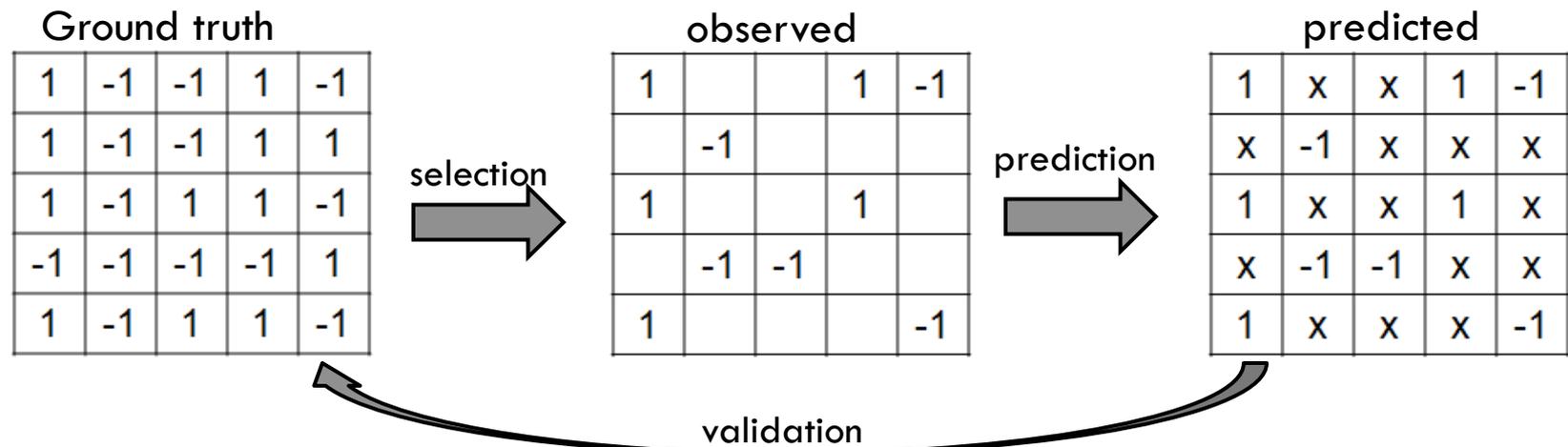


Validation methodology

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□ Classical evaluation criteria

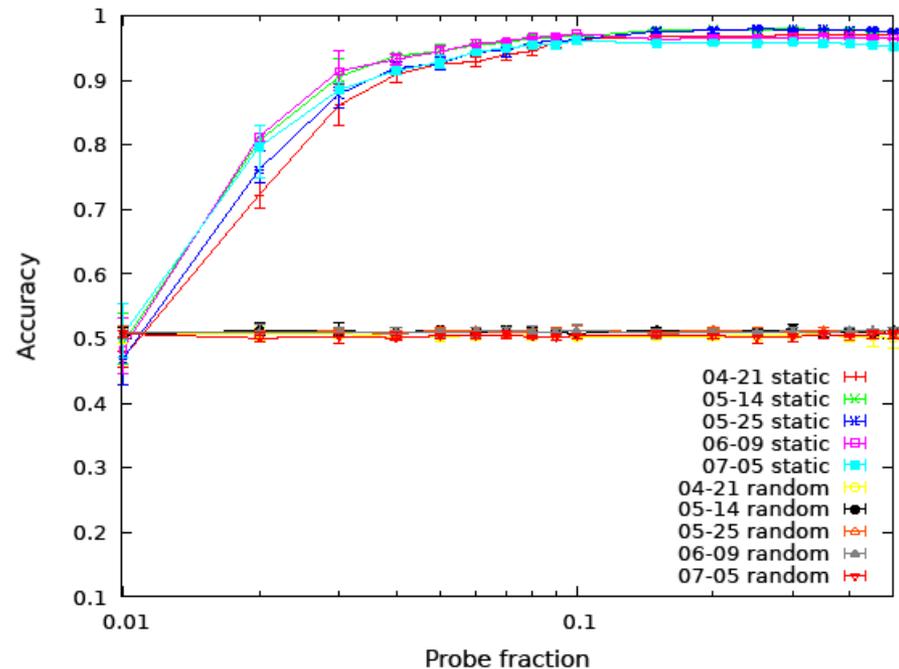
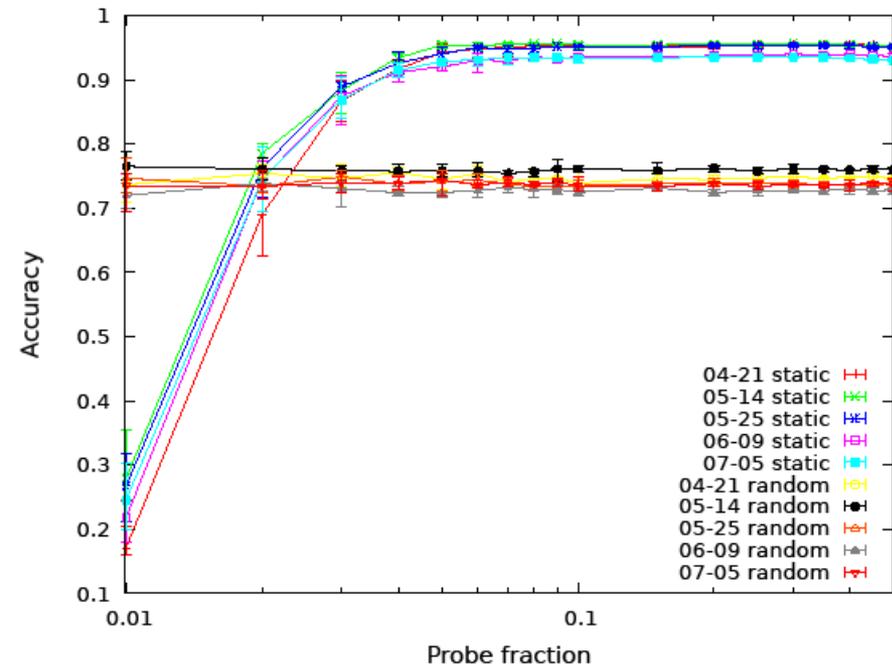
- Accuracy,
 - Ratio of correct predictions over total predictions
- Indicators associated with risks
 - Sensitivity, specificity, precision, MCC
- AUC, area under curve
 - Intrinsic quality of a binary classifier independent of decision threshold



Static-uniform

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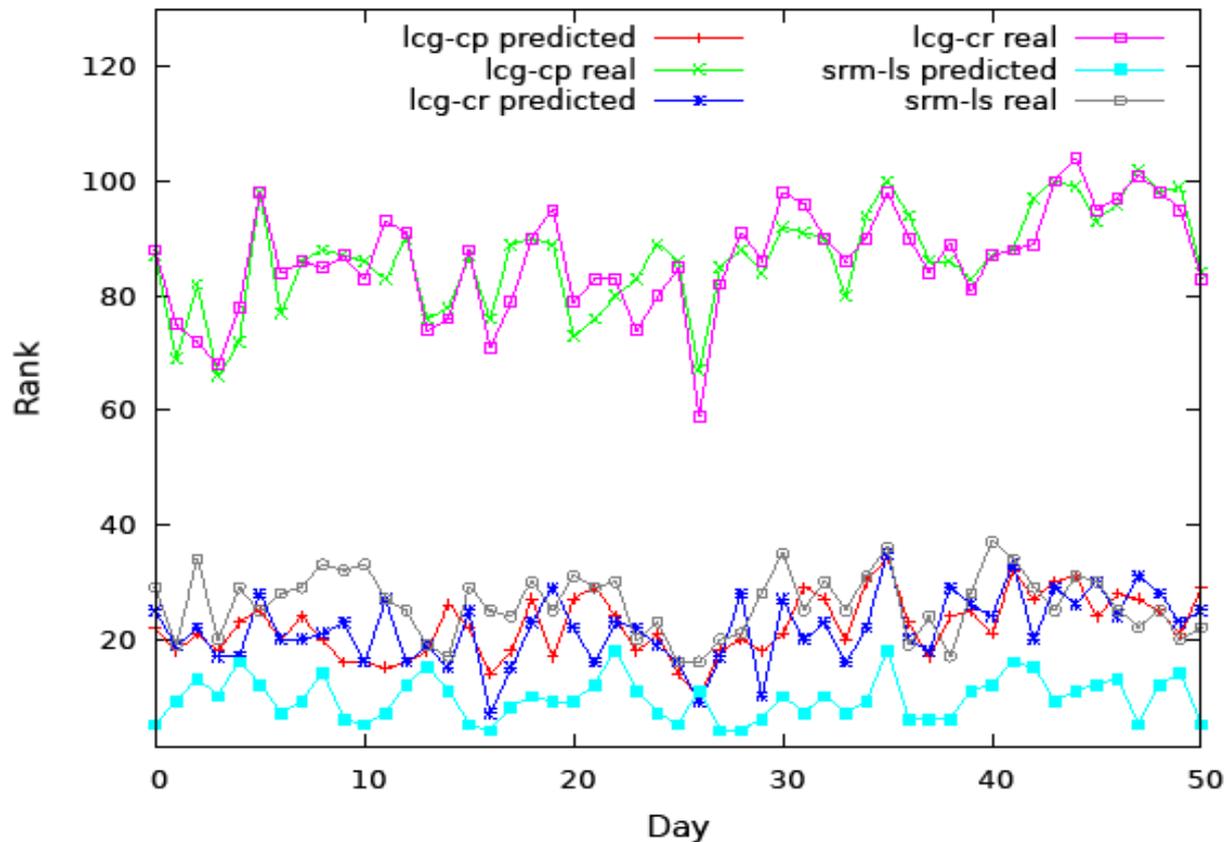
- Select probes uniformly at random among all $\langle CE, SE \rangle$ pairs.
- 95% accuracy can be reached by 5% of the probes



Static-uniform

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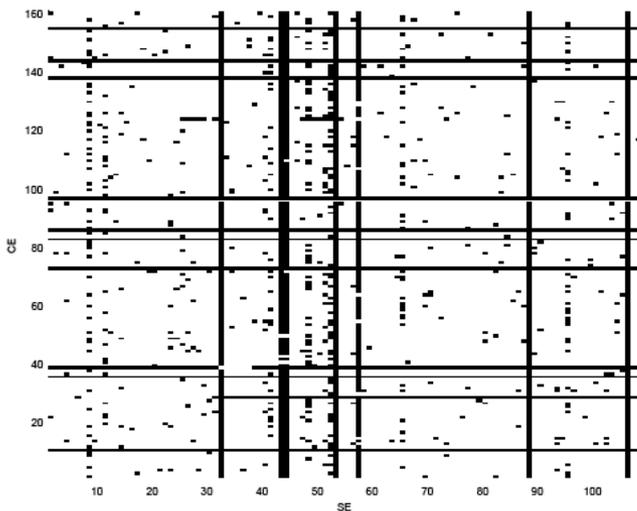
- Rank, predicted vs. real
 - a small number of causes dominates the overall behavior



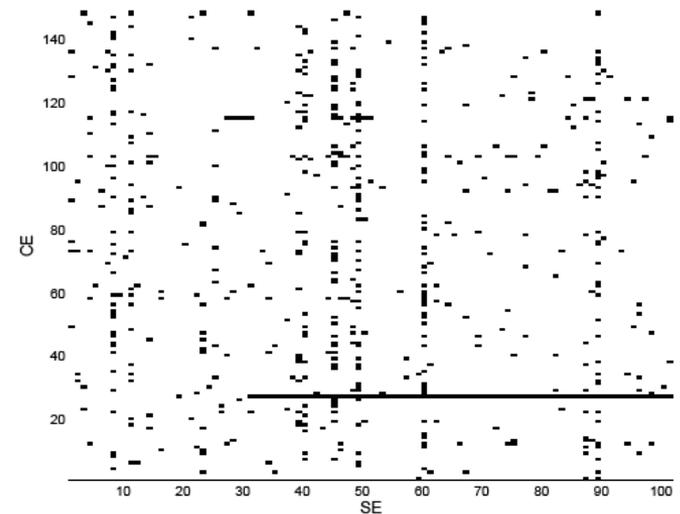
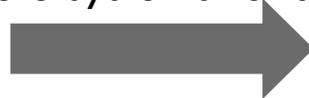
Without systematic faults

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- Systematic faults:
 - decommissioned hardware, no authorization,...
- When systematic faults are eliminated (curated matrices)
 - Accuracy is easy, but uninteresting: predicting always OK gets $\sim 97\%$ accuracy
 - Precision is not that good with static uniform, eg
 - sensitivity is 0.32, meaning that 68% of the failures are not predicted
 - precision is 0.49, meaning that amongst the predicted failures, 51% are spurious.



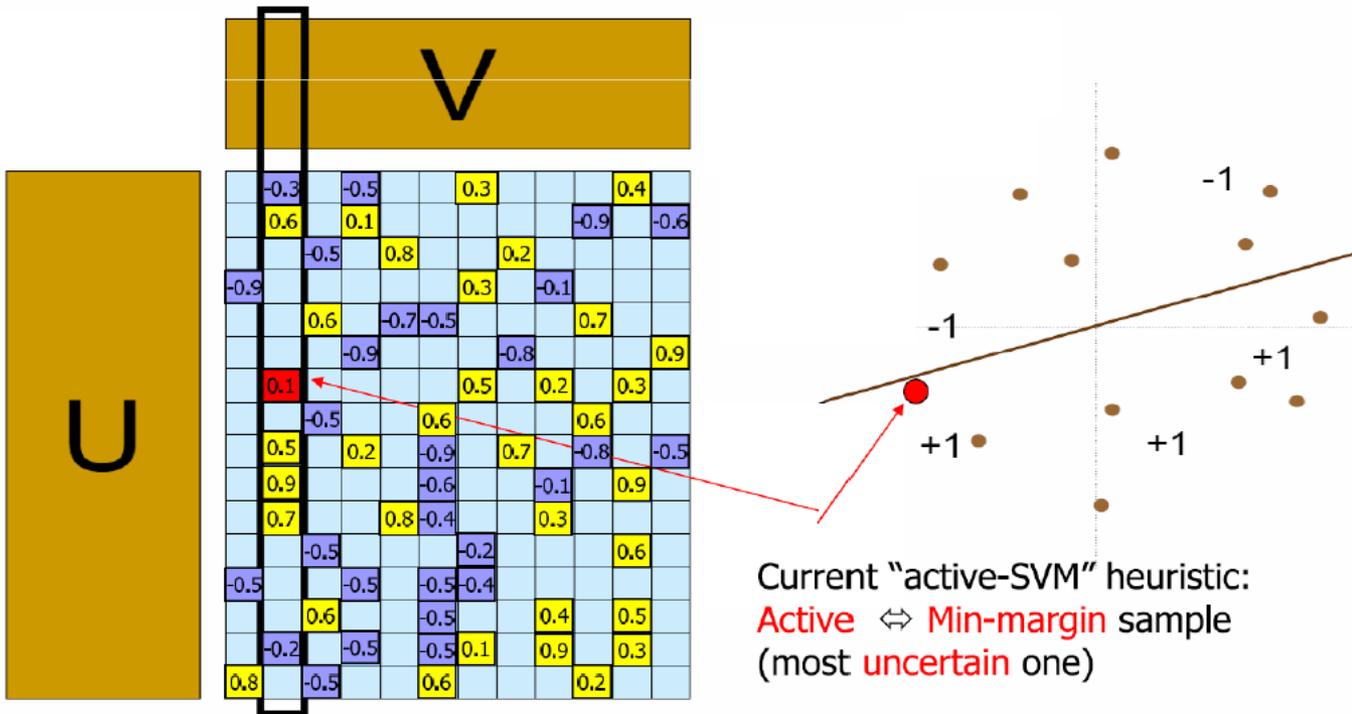
delete systematic faults



Active probing

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- Construct probes set dynamically
- Here, *min margin* (or *most uncertain*) heuristic

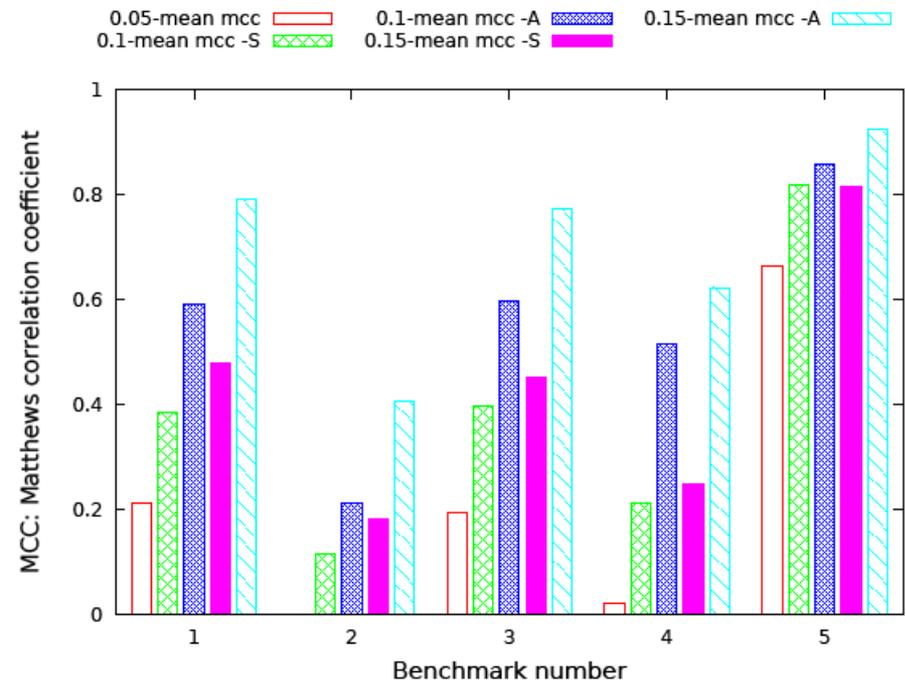
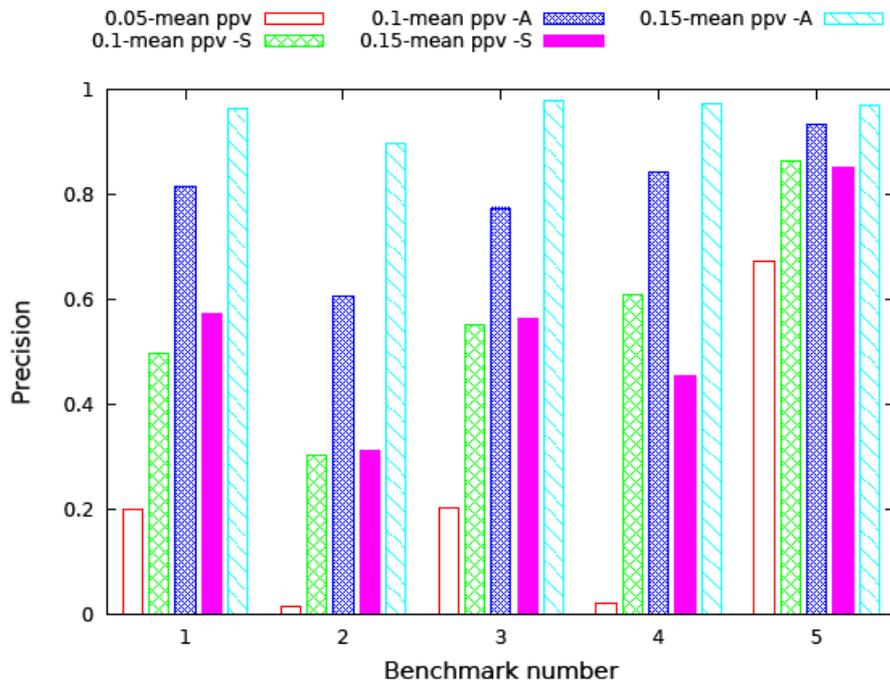


* Slide from 'Active collaborative prediction with maximum margin matrix factorization. Rish 2007'

Active probing

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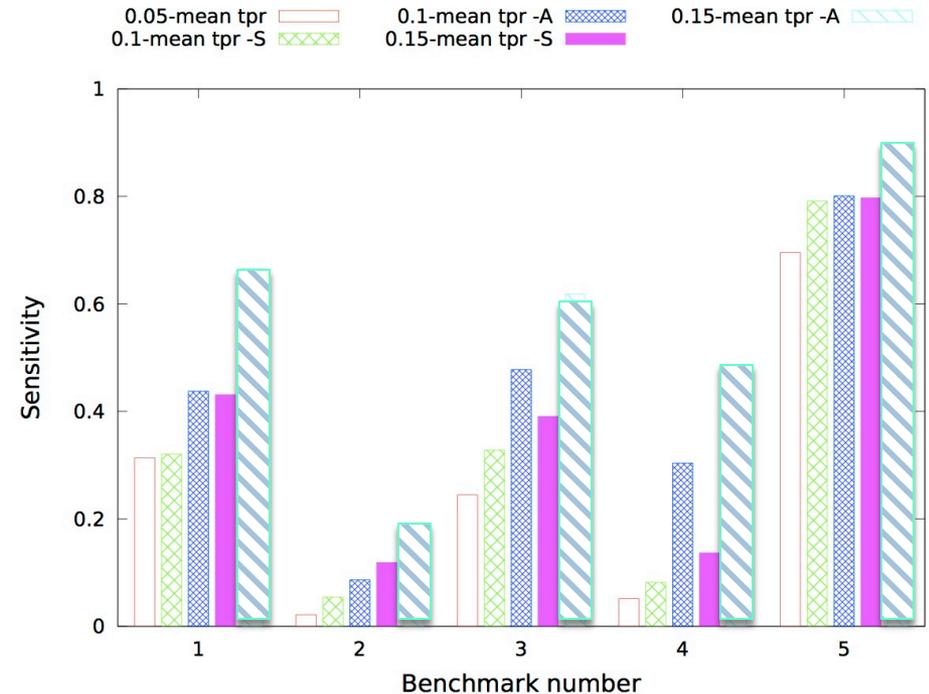
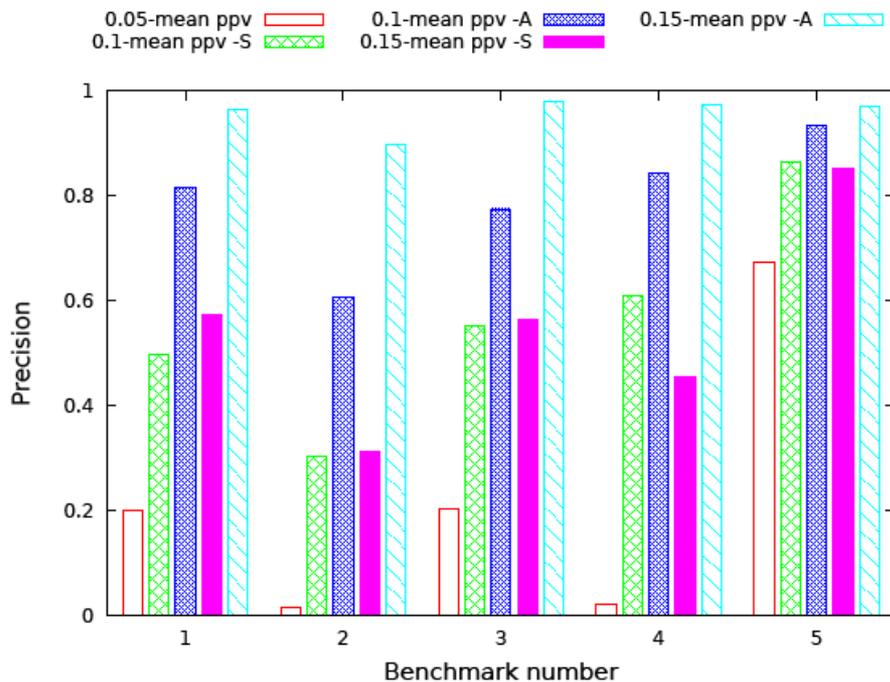
- Experimental setting: initial select 5% of probes at random, the add probes by x increment
- Compare at **constant** probe cost
- Active probing increases performance significantly for all criteria



Active probing

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- Experimental setting: initial select 5% of probes at random, the add probes by x increment
- Compare at **constant** probe cost
- Active probing increases performance significantly for all criteria



Cost sensitive learning

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- FN (missing a failure) is more dangerous than FP (predicting a failure incorrectly) from system management view
- Cost sensitive optimization

$$\min \|X\|_{tr} + c \sum_{ij \in S} C(Y_{ij}) \max(0, 1 - X_{ij} Y_{ij})$$

$$C(Y_{ij}) = C_+, \text{ if } Y_{ij} == 1; C(Y_{ij}) = C_- \text{ if } Y_{ij} == -1$$

- The C_+/C_- ratio parameterize the tradeoff between sensitivity and precision

Conclusion

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- Conclusion
 - ▣ Real world large scale data indicates that large proportion of faults are caused by a small number of hidden variables
 - ▣ Collaborative prediction is a promising strategy for distributed monitoring in large scale system
- Future work
 - ▣ Extract hidden causes uncovered by CP
 - Bi-LDA instead of MMMF
 - ▣ Improving prediction with temporal models
 - Very different from Recommendation Systems: users don't rate twice the same product

More details

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- CCGRID paper *Distributed Monitoring with Collaborative Prediction*

<http://hal.inria.fr/hal-00673148>